

*What's your #1 distributed
team challenge?*

*What do you want to learn
today?*

***How to manage a distributed
team successfully***

By

Hugo Meuser

1. *About Hugo*
2. *Pitfalls*
3. *Solutions*
4. *Distributed Agile Path*
5. *Workshop*



About Hugo



THE 21ST CENTURY

21st century

20th century

starpup

TTT

TTT



2004: TRIP TO INDIA





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BUILD YOUR DEDICATED IT DEVELOPMENT TEAM

RIGHT TEAM + RIGHT COMMUNICATION PROCESS = SUCCESSFUL COOPERATION

Book a Call

CELEBRATING
10+ YEARS
OF EXPERTISE

Offline Chat

Alle downloads weergeven...

bridge.jpg

bridge.jpg

work.jpg

job.jpg

job.jpg

3:48 PM
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ENG

2008 INDIA



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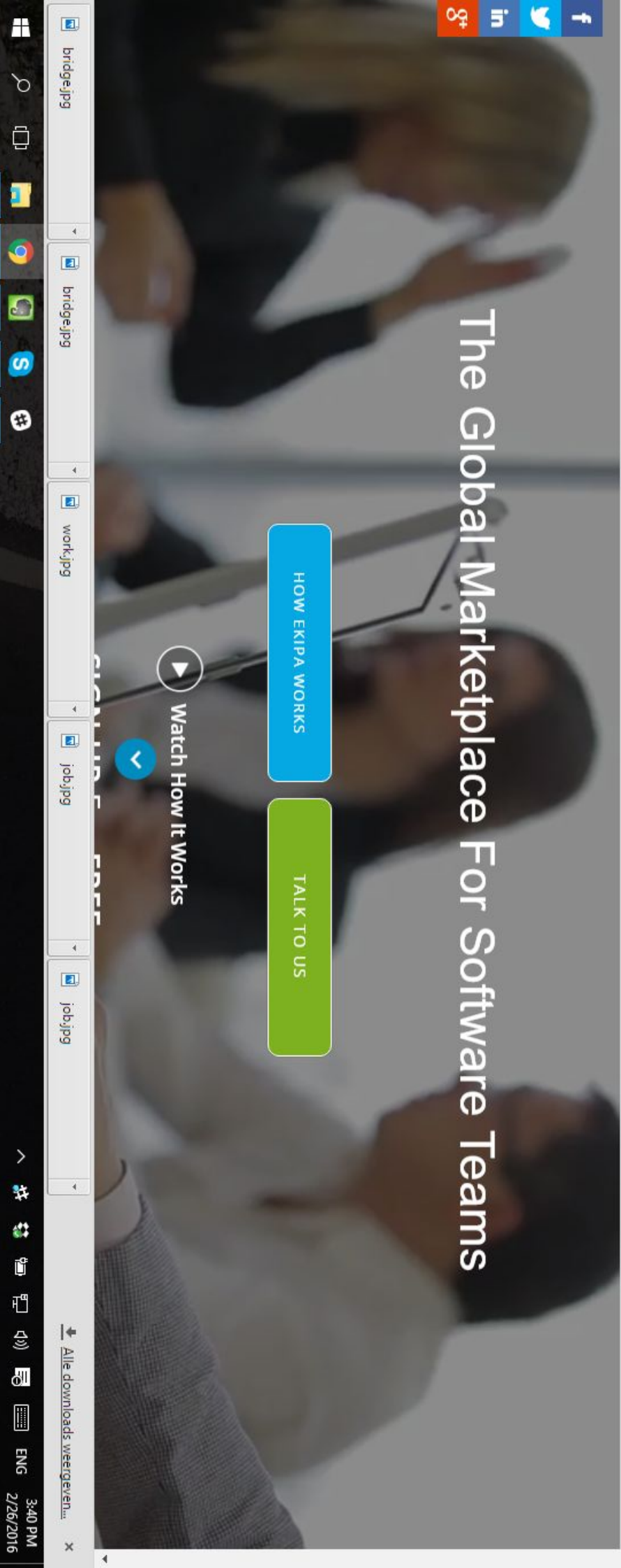
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The Global Marketplace For Software Teams

HOW EKIPA WORKS

TALK TO US

▶ Watch How It Works



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How to
NOT SCREW UP
when managing a remote team



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How to
GET PREPARED FOR
managing a remote team



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and nearshore collaboration



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CULTURAL DIFFERENCES
when managing
OFFSHORE OR NEARSHORE TEAMS



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How to
COMMUNICATE
effectively with a REMOTE TEAM



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in your REMOTE TEAM



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Online academy for distributed software development

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Pijfalls



Pitfall 1

US versus THEM

Pitfall 2: prepoornation

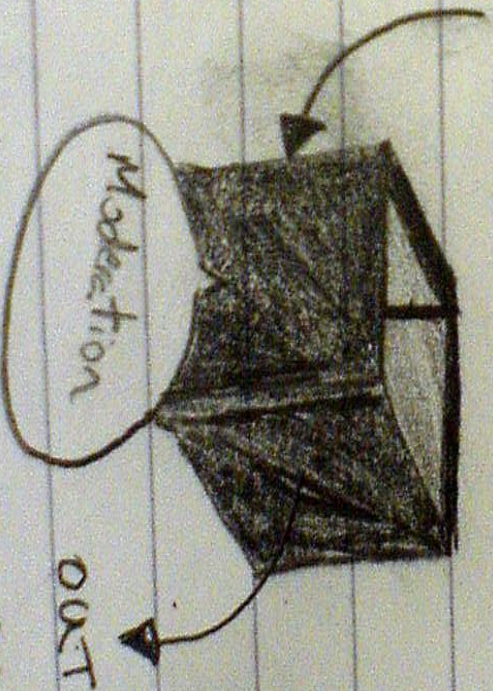
- *Thinking about HOW!*
- *Addressing Culture*



Pitfall 3: The black box



DATA-IN



“ BLAK BOX ”

Solutions



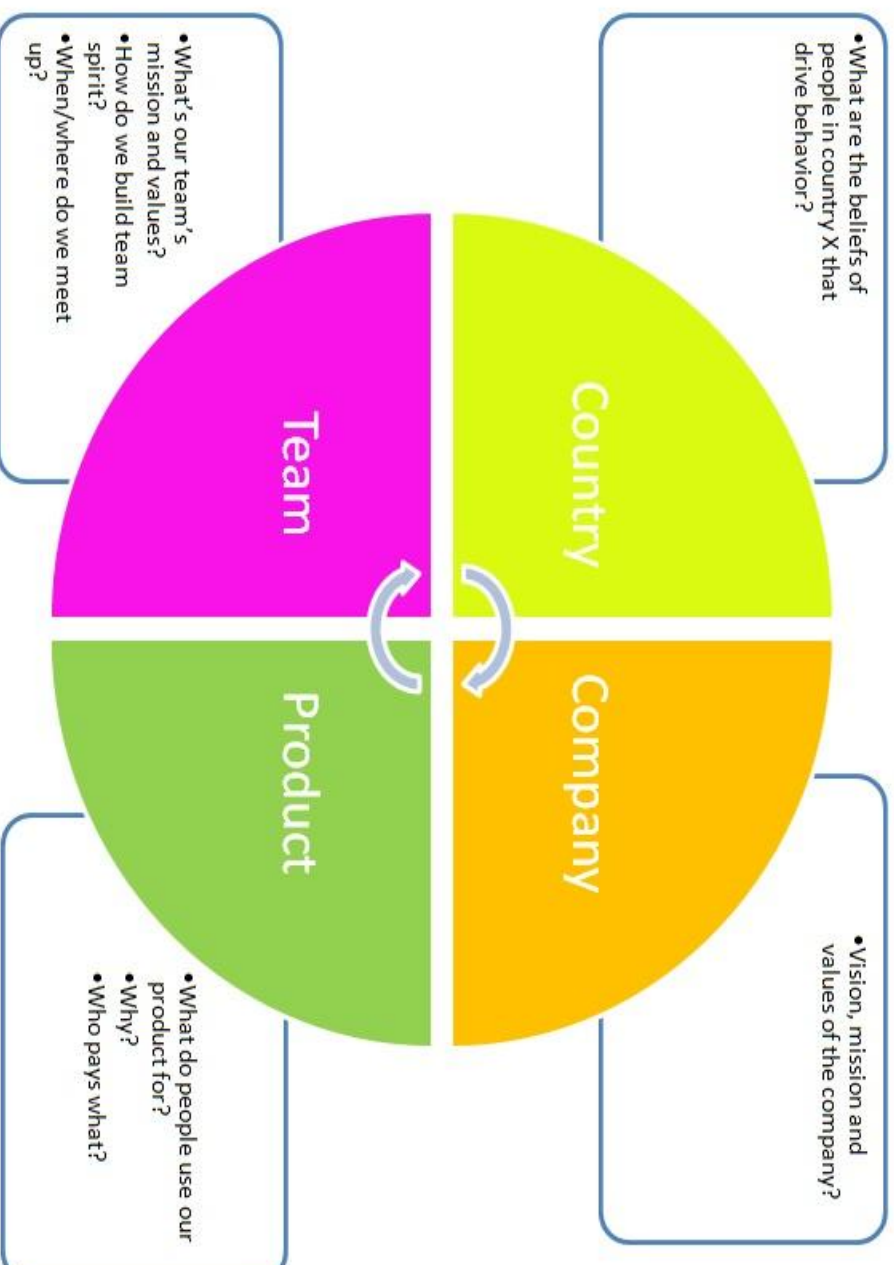
1. Focus on people

Build ONE TEAM

2. Empathy



STIMULATE EMPATHY ON 4 LEVELS



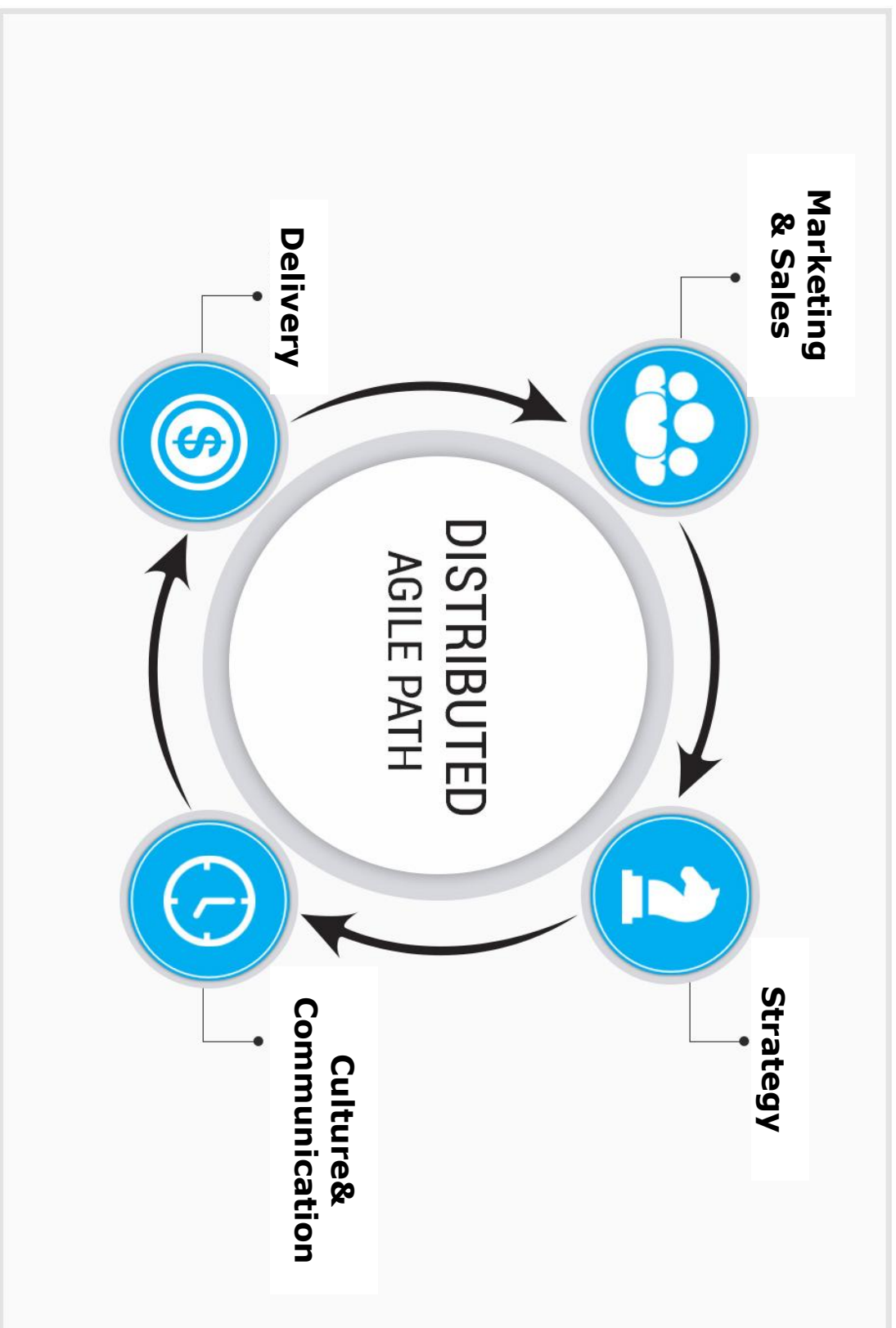
3. Alignment &

Openness



Distributed Agile path





Aqile

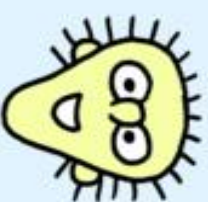


+ MINDSET



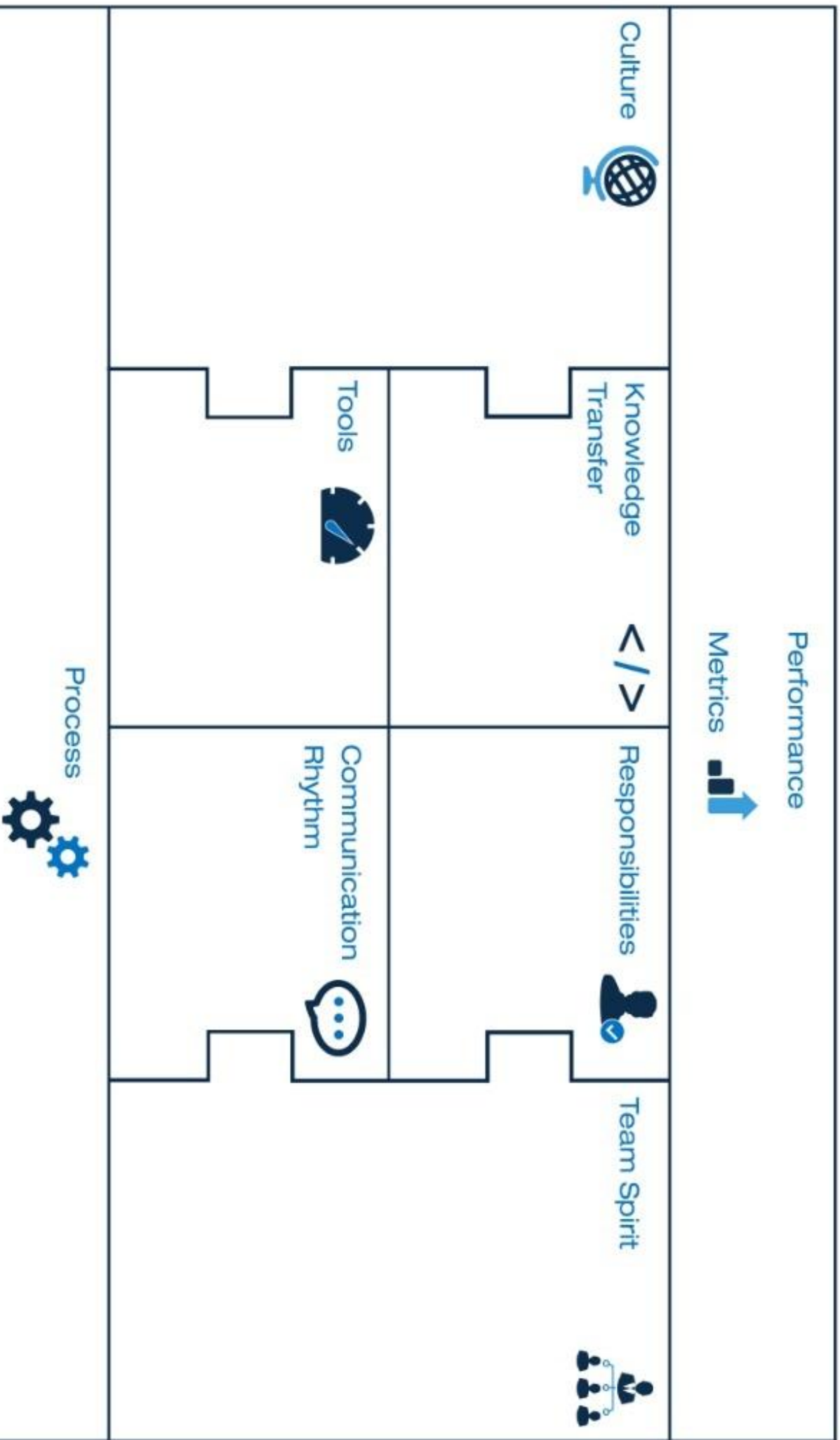


Let teams figure out stuff



TEAM = CLIENT + YOU





PROCESS

HOW DO WE TAKE A PROJECT FROM A TO Z?

AGILE &
SCRUM

PROXY
PO

ACTIVE
ROLE OF
PO

FULL TEAM
DEMO

CODING
STANDARDS

METRICS

HOW DO WE MEASURE PERFORMANCE?

**VELOCITY
TRENDS**

**MEASURE
TEAM+
INDIVIDUAL**

**ONSHORE
=
OFFSHORE**

**SPRINT
GOALS**

TEMPERATURE

CULTURE

HOW TO MANAGE CULTURAL DIFFERENCES?

**CULTURE
CANVAS**

**DISCUSS
'TIME'**

TRAINING

**ENGLISH
LESSONS**

**ICE
BREAKERS**

THE CULTURE CANVAS

Think & Feel?

Hear?

Say & Do?

Person from culture X

Pain

Gain

Perspectives

Pro-activity

Openness

Quality

Creativity

Responsibility

Time

TEAM SPIRIT

HOW DO WE BECOME 'ONE TEAM'?

**EQUAL
INPUT**

**TEAM
CANVAS**

**GATHER
OFTEN**

**RETRO
SPECTIVES**

**MOVING
MOTIVATORS**

**TRAINING
AS TEAM**

ROLES & RESPONSIBILITIES

WHO DOES WHAT & WHERE?

**INTERCULTURAL
AMBASSADOR**

**MEETING
FACILITATOR**

**PROCESS
MANAGER**

**MEDDLERS
GAME**

COMMUNICATION RHYTHM

WHEN AND HOW WILL WE MEET?

DO THE
DAILY
STANDUP

MEETING
FACILITATOR

USE
AGENDA'S

RETRO:
BOARD +
ACTIONS

TOOLS

WHAT TOOLS DO WE USE AND HOW?

**GOOD
AUDIO**

VIDEO!

**VERSION
CONTROL**

**A-SYNC
CHAT**

**CONFERENCE
SOFTWARE**

**DOC
SHARING**

**PROJECT
MAN
TOOL**

TOOLS



Dropbox



Google calendar



slack

wetransfer

zoom

KNOWLEDGE TRANSFER

HOW DO WE MAKE EVERYONE FAMILIAR WITH OUR PRODUCT?

**PRODUCT
VIDEOS**

**ONLINE
WIKI**

**USER
TALKS**

**TRIPS
ONSHORE**

TIMEBOXES

CHALLENGE BOARD

20 MINUTES

SOLUTIONS

50 MINUTES

GROUP PRESENTATION

10 MINUTES

WORK INSTRUCTIONS

STICK CHALLENGES AROUND THE BOARD

SHARE SOLUTIONS THAT ADDRESS CHALLENGES

STICK SOLUTIONS INSIDE THE CANVAS BLOCKS

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